

JAMES RUGGLES

RESUME

Multili

Information Systems & Technology student (cybersecurity concentration) at Cal State San Bernardino, U.S. Army veteran, and builder. I run a production-style homelab, red-team and blue-team lab work, and support veteran students at the campus Veterans Success Center. Fluent in English and Spanish, proficient in German.

jruggles656@gmail.com · Beaumont, California

HIGHLIGHTS

SECRET CLEARANCE

Obtained and maintained a U.S. government Secret security clearance, handling sensitive information in high-security environments.

\$20M IN ASSETS

Managed and maintained heavy equipment valued at over \$20 million in the U.S. Army with 100% accountability and operational readiness.

AI IN PRODUCTION

Built and deployed AI-powered services in enterprise environments: LLM chatbots, agentic workflows, and AI-driven penetration testing with OpenClaw. Uses Claude and ChatGPT to accelerate infrastructure builds, scripting, and hardening.

THREE LANGUAGES

Fluent English and Spanish, proficient German, used daily in customer-facing and leadership roles at home and overseas.

EXPERIENCE

JAN 2024 – PRESENT

PARAPROFESSIONAL

Veterans Success Center, Cal State San Bernardino · San Bernardino, CA

- Support veteran and military-connected students with benefits navigation (Post-9/11 GI Bill, VR&E, DEA Chapter 35, CalVet, MCS) and event coordination, in English and Spanish.
- Design flyers, decks, and social posts and maintain brand standards in Lightroom, Illustrator, and Photoshop.
- Coordinate workshops and employer outreach events: rooms, IT, sign-ins, and post-event recaps.
- Triage walk-ins, calls, and email; resolve routine issues at first contact.

JUL 2014 – AUG 2017

MANAGER

Hohenfels Theatre (Department of Defense contractor) · Hohenfels, Germany

- Managed and recorded daily revenue of up to \$11,000 and \$500,000 in equipment and product.
- Supervised staff, ran inventory and ordering, and handled opening and closing procedures.
- Served customers in English, Spanish, and German.

MAR 2010 – JUL 2014

TEAM LEADER (MANAGER)

U.S. Army · Hohenfels, Germany

- Supervised a 10-person team and led cross-functional training.
- Maintained \$20 million in heavy equipment with a 100% maintenance record.
- Managed sensitive equipment under strict security protocols; delivered targets ahead of schedule under pressure.

2006 – 2009, 2018 – 2020

DELIVERY DRIVER / MANAGER

Domino's Pizza · Beaumont & Banning, CA

- Handled daily cash with zero shortages, opening and closing procedures, and route planning.
- Maintained \$100,000 in equipment; bilingual customer service.

EDUCATION

EXPECTED DEC 2026	CALIFORNIA STATE UNIVERSITY, SAN BERNARDINO B.S. Information Systems & Technology, Cybersecurity concentration
2010, 2022 – 2023	CRAFTON HILLS COLLEGE Cisco CCNA 1, 2, 3 · Operating Systems & Environments · Hardware & IT Essentials · Cybersecurity Essentials
2012 – 2017	UNIVERSITY OF MARYLAND GLOBAL CAMPUS (HOHENFELS, GERMANY) Coursework

BADGES & CERTIFICATIONS

 Certificate of Cloud Security Knowledge v5 Cloud Security Alliance · Apr 2026	 Red Hat System Administration I (RH124) Red Hat Academy · Mar 2026	 Cybersecurity Essentials Cisco Networking Academy · Dec 2023	 AI Professional Skills Certification Global Career Accelerator · 2026	 Data Visualization Certification (Tableau) Global Career Accelerator · 2026	 Intercultural Skills Certification Global Career Accelerator · 2026
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SKILLS

NETWORKING & INFRASTRUCTURE

- PROXMOX
- UBIQUITI UNIFI
- VLANS
- TAILSCALE
- ADGUARD HOME
- OPNSENSE
- DNS
- TRUENAS SCALE

DEVELOPMENT & TOOLING

- PYTHON
- GO
- BASH
- DOCKER
- GIT
- PACKER

CREATIVE

- LIGHTROOM
- PHOTOSHOP
- ILLUSTRATOR
- EVENT & DOCUMENTARY PHOTOGRAPHY

Languages: English (Fluent) · Spanish (Fluent) · German (Proficient)

SECURITY

- NMAP
- WIRESHARK
- KALI LINUX
- SNORT 3
- SURICATA IDS/IPS
- ACTIVE DIRECTORY
- ZABBIX
- METASPLOIT

PLATFORMS

- LINUX (RHEL, UBUNTU, DEBIAN)
- MACOS
- WINDOWS SERVER